

FY19 ACT Workplan

Oct-18
Nov-18
Dec-18
Jan-19
Feb-19
Mar-19
Apr-19
May-19
Jun-19
Jul-19
Aug-19
Sep-19

Expanded Description

Coordinated Plan

I. Operations & Activities

	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Expanded Description	Coordinated Plan
Help COAST launch Portsmouth Senior Transportation VDP	◆												Service begins on October 1, 2018	LT-2. Expand VDP capacity
Help COAST launch new VDP in Dover, Rochester, and Somersworth	◆	◆	◆	◆									Hoping to begin on January 1, 2019	ST-2. Finalize service agreements; LT-2. Expand VDP capacity
Finalize procedures for assigning multi-eligible trips	◆	◆											COAST, RR, and RNMOV have overlapping services areas & trip types	ST-4. Implement Coordination Techniques - seamless & simple;
Help COAST and RNMOV determine feasibility and methods for sharing back-up drivers and clients	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	RNMOV would like back-up drivers; It might make sense to have RNMOV perform some of COAST's Route 7 On Demand trips	ST-4. Implement Coordination Techniques - seamless & simple;
RNMOV is actively performing VDP-accessible and Community Rides trips	○	○	○	○	○	○	○	○	○	○	○	○	Continuation	ST-2. Finalize service agreements
COAST continues to perform VDP-accessible and Community Rides trips	○	○	○	○	○	○	○	○	○	○	○	○	Continuation	ST-2. Finalize service agreements
Transportation providers meet to review new opportunities and challenges	■			■			■					■	Meet 3 or 4 times per year	ST-4. Implement Coordination Techniques - Provider Workgroup
Assist Ready Rides and/or TASC in expanding their geographic service areas	○	○	○	○	○	○	○	○	○	○	○	○	If their respective Boards decide on it	LT-2. Expand VDP capacity
Update & disseminate Community Transportation Directory	◆			◆			◆					◆	Update web-based and hard-copy versions of the regional transportation directory and make widely known and/or available	ST-4.
Participate in COAST's Comprehensive Operations Analysis	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	COAST is conducting a service analysis in response to the end of Little Bay Bridge funding; expected to last from September 2018 - July 2020	LT-2. Fixed route service
Plan for updating ACT website to shift its focus to TripLink and to accommodate online client registrations and applications	■	■	■	■	■	■	■	■	■	■	■	■	Improve ease of client registration/application and access to services	LT-3. Enhance TripLink
Engage with BEAS as appropriate, based on changes in its activities	?	?	?	?	?	?	?	?	?	?	?	?	BEAS is considering changes to how it manages its Title IIIB funding. ACT should participate in whatever way is appropriate	LT-5. Funding

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Use TripLink to provide mobility management services to the public	○	○	○	○	○	○	○	○	○	○	○	○	Information & referral	LT-3. Enhance TripLink
Travel training: educate and train seniors and disabled to access transit and community transportation services	◆			◆			◆				◆			ST-2. Current FF projects
1-2 day/week service	?	?	?	?	?	?	?	?	?	?	?	?		LT-2.
Consider alternative strategies (e.g. taxi vouchers)	?	?	?	?	?	?	?	?	?	?	?	?		LT-2.
Feeder shuttles to COAST and Wildcat	?	?	?	?	?	?	?	?	?	?	?	?		LT-2.
Advocate for state funding	▪		▪		▪		▪		▪		▪		Work with Transport NH and others	LT-5.
Research/consider expanding TripLink outside of the region or seniors/disability	▪		▪		▪		▪		▪		▪			LT-2.
Research/consider performing trips other than seniors/disability	▪		▪		▪		▪		▪		▪			LT-2.
II. Organizational Development														
Bi-monthly ACT Meetings		▪		▪		▪		▪		▪		▪		ST-1. Maintain RCC
Monthly XC Meetings	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		ST-1. Maintain RCC
Apply for NH DOT 5310 POS and Formula Funds				○	○									LT-2. Pursue Funding
Apply for local match	◆	◆	○	○	○	○	○							LT-4. Seek local funding
Select single lead agency		◆	◆	◆									NH DOT has indicated that the SFY20 - 21 POS and Formula applications must be submitted by a single lead agency	
Scale programs and structure/infrastructure to likely resources. Align operations, budgeting, and outcomes/performance to use funds and member resources efficiently				○	○	○	○						Begin planning/budgeting prior to NH DOT's public notice of funding	
Define success for ACT and for participating members. Set participation and performance targets/outcomes	◆	◆	○	○	○	○							As part of grant preparation and application	

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Engage with other groups in the region working on transportation, health care, social determinants, employment, etc	■	■	■	■	■	■	■	■	■	■	■	■	IDN, PHAC's, Senior Service Providers	LT-2. Support initiatives..remove silos; broader array of clients
Collect community transportation data in the region - ACT members and others										◆	◆	◆		
Compare SFY 19 data to "success" as defined above										◆	◆	◆	Evaluate progress	
III. Funding etc.														
Develop a transportation funding calendar	◆	○	○	○	○	○	○	○	○	○	○	○	Ensure that ACT members are aware of grant deadlines for transportation funding	LT-2. LT-4.
Continue to pursue funding from health care providers	○		○		○		○		○		○			LT-4. Seek local funding
Research non-5310 streams	■		■		■		■		■		■			LT-2. LT-4.
Weigh developing a fundraising & sponsorship program				■	■	■	■							LT-4. Seek local funding
III. Outreach etc.														
Host Regional Health Care Transportation Roundtable	◆	◆											Meet with health care management and schedulers to increase understanding of how transportation services are provided and how appointments are scheduled	
Build Municipal & County awareness and interest in ACT	○		○		○		○		○		○			ST-4. Coordinated marketing strategy
Regional volunteer recruitment	◆	◆	◆	◆	◆	◆	◆	◆					Work with COAST, Ready Rides, and TASC to recruit volunteer drivers	ST-4. Coordinated marketing strategy
Outreach to shift attitudes towards public transportation – especially or including consumer attitudes and expectations; engage with Transport NH	○		○		○		○		○		○			ST-4. Coordinated marketing strategy
Participate in NH AHA Transportation Subcommittee	■	■	■	■	■	■	■	■	■	■	■	■		
Participate in the Statewide Coordinating Council	■		■		■		■		■		■		Attend regularly scheduled meetings and participate in workgroups/committees to support statewide coordination efforts	ST-4. Advocate to NHDOT and NHDHHS; LT-1. Ensure availability of funds
Attend occasional wrap-arounds, senior provider groups, etc		■		■		■		■		■		■		ST-4. Coordinated marketing strategy

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Support POS Providers in their outreach		○		○		○		○		○		○		ST-4. Coordinated marketing strategy; LT-2. Support initiatives...

Legend

- New
- Continuing project
- Meetings/research
- On hold
- If/when appropriate

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